

IBM Sterling Inventory Management and Order Management Business Rules v10.0

Duration: 3 Days Course Code: 6F116G

Overview:

This 3-day instructor-led course provides students with an understanding of how to configure order management rules and administer the order fulfillment process using IBM Sterling Order Management.

The course begins with an introduction of order and inventory management concepts and then covers Sales Order specific configurations. The course then proceeds to describe sourcing and scheduling of orders, rules related to order fulfillment, and payment, and covers configuration of service capacity. The course concludes with an explanation of Return Orders.

Virtual Learning

This interactive training can be taken from any location, your office or home and is delivered by a trainer. This training does not have any delegates in the class with the instructor, since all delegates are virtually connected. Virtual delegates do not travel to this course, Global Knowledge will send you all the information needed before the start of the course and you can test the logins.

Target Audience:

Order Management developers and implementers

Objectives:

- After completing this course, students should be able to:
- Configure rules related to inventory in the Global Inventory Visibility application of Sterling Selling and Fulfillment Foundation.
- Configure business rules related to Sales Orders including, order creation, modification, and monitoring in the Distributed Order Management application of Sterling Selling and Fulfillment Foundation.
- Configuring sourcing and scheduling rules for an order.
- Configure rules related to resource pools and resource capacity to fulfill service requests.
- Configure payment processing-related rules such as payment types, financial rules, authorization and invoicing rules.

Content:

Unit 1: Order Management Basics

- Lesson 1: Order Management Overview
- Lesson 1.2: Inventory Management
- Exercise 1.2.1: Inventory Management

Unit 2: Order-related Configuration

- Exercise 2.1.1: Sales Order Specific Configuration
- Lesson 2.2: Sourcing and Scheduling Rules Configuration
- Exercise 2.2.1: Sourcing and Scheduling Rules Configuration
- Lesson 2.3: Order Fulfillment Rules Configuration
- Exercise 2.3.1: Fulfilling an Order

Unit 3: Service Capacity Configuration

- Lesson 3.1: Service Capacity Configuration
- Exercise 3.1.1: Create a Resource Pool

Unit 4: Payment Rules Configuration

- Exercise 4.1.1: Process Payments and Create Invoices

Unit 5: Managing Returns

- Lesson 5.1: Managing Returns
- Exercise 5.1.1: Managing Returns

Course wrap-up

Further Information:

For More information, or to book your course, please call us on Head Office Tel.: +974 40316639

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