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## Maximo Manage: Advanced Work Management

**Duration: 2 Days    Course Code: MAX4356G**

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### Overview:

**This 2-day instructor-led course provides students with an understanding of some of the more advanced work management techniques found in IBM MAS Manage, Reliability Strategies, Work Order Intelligence, Dynamic Job Plans, and Process Flow Control.**

We will also see how to edit and create Operational dashboards and Work Queues. After learning about these concepts, practice what you have learned by doing the hands-on lab exercises.

*Updated 9/2026*

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### Target Audience:

Consultants, System Administrators, Support, Sales, Users, Technical Sales

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### Objectives:

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| ■ <b>After completing this course, you should be able to:</b> | ■ Understand Work Order Intelligence. |
| ■ Discuss Reliability Strategies.                             | ■ Create Dynamic Job Plans.           |
| ■ Use the Operational Dashboard.                              | ■ Generate Conditional Work Orders.   |
| ■ Create Work Queues.                                         | ■ Use process flow control.           |
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### Prerequisites:

- Maximo Manage: Fundamentals of Work Management
- Maximo Application Suite - Manage: Introduction

### Testing and Certification

None

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### Follow-on-Courses:

None

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## Content:

### Module 1: Introduction to Advanced Work Management

- Course Introduction
- Course Modules
- Key Functional Areas
- Work Related Data

### Module 2: Reliability Strategies

- RCM Methodology
- RCM and FMEA capabilities
- Capabilities of the Reliability Strategies application
- Demonstration: Reliability Strategies

### Module 3: Operational Dashboards and Work Orders Role Based Application

- Operational Dashboard
- Work Orders Role-Based Application
- LAB 1: Operational Dashboards

### Module 4: Work Queues

- Creating Work Queues
- Defining Columns and Actions
- Adding Work Queues to Dashboard
- Deleting Work Queues
- LAB 2: Work Queues

### Module 5: Work Order Intelligence

- Problem Code Classification
- User Perspective
- Admin AI Perspective
- Model Training
- Input Data Quality
- Optional Demonstration: Work Order Intelligence(MP4 of this Demonstration available as Lab machine is not configured to connect to Watsonx.ai)

### Module 6: Process Flow Control

- Flow Control Settings
- Enabling and suspending flow control
- Configuring predecessor tasks and work orders
- Using flow control
- Demonstration: Process Flow Control
- LAB 3: Process Flow Control

### Module 7: Conditional Job Plans

- Approaches to flexible Job Plans
- Enable Job Plan Conditions
- Create Conditional Expressions
- Implement conditional tasks and resources
- Demonstration: Conditional Job Plans
- LAB 4: Conditional Job Plans

### Module 8: Dynamic Job Plans

- Static vs Dynamic Job Plans
- How to enable Dynamic Job Plans
- Dynamic Calculation Types
- Proportionally scaled Job Plans
- Attribute Scaling

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## Additional Information:

Official course book provided to participants.

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## Further Information:

For More information, or to book your course, please call us on Head Office Tel.: +974 40316639

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