

Maximo Manage: Advanced Work Management

Duration: 2 Days **Course Code: MAX4356G**

Overview:

This 2-day instructor-led course provides students with an understanding of some of the more advanced work management techniques found in IBM MAS Manage, Reliability Strategies, Work Order Intelligence, Dynamic Job Plans, and Process Flow Control.

We will also see how to edit and create Operational dashboards and Work Queues. After learning about these concepts, practice what you have learned by doing the hands-on lab exercises.

Updated 9/2026

Virtual Learning

This interactive training can be taken from any location, your office or home and is delivered by a trainer. This training does not have any delegates in the class with the instructor, since all delegates are virtually connected. Virtual delegates do not travel to this course, Global Knowledge will send you all the information needed before the start of the course and you can test the logins.

Target Audience:

Consultants, System Administrators, Support, Sales, Users, Technical Sales

Objectives:

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| ■ After completing this course, you should be able to: | ■ Understand Work Order Intelligence. |
| ■ Discuss Reliability Strategies. | ■ Create Dynamic Job Plans. |
| ■ Use the Operational Dashboard. | ■ Generate Conditional Work Orders. |
| ■ Create Work Queues. | ■ Use process flow control. |

Prerequisites:

- Maximo Manage: Fundamentals of Work Management
- Maximo Application Suite - Manage: Introduction

Testing and Certification

None

Follow-on-Courses:

None

Content:

Module 1: Introduction to Advanced Work Management

- Course Introduction
- Course Modules
- Key Functional Areas
- Work Related Data

Module 2: Reliability Strategies

- RCM Methodology
- RCM and FMEA capabilities
- Capabilities of the Reliability Strategies application
- Demonstration: Reliability Strategies

Module 3: Operational Dashboards and Work Orders Role Based Application

- Operational Dashboard
- Work Orders Role-Based Application
- LAB 1: Operational Dashboards

Module 4: Work Queues

- Creating Work Queues
- Defining Columns and Actions
- Adding Work Queues to Dashboard
- Deleting Work Queues
- LAB 2: Work Queues

Module 5: Work Order Intelligence

- Problem Code Classification
- User Perspective
- Admin AI Perspective
- Model Training
- Input Data Quality
- Optional Demonstration: Work Order Intelligence(MP4 of this Demonstration available as Lab machine is not configured to connect to Watsonx.ai)

Module 6: Process Flow Control

- Flow Control Settings
- Enabling and suspending flow control
- Configuring predecessor tasks and work orders
- Using flow control
- Demonstration: Process Flow Control
- LAB 3: Process Flow Control

Module 7: Conditional Job Plans

- Approaches to flexible Job Plans
- Enable Job Plan Conditions
- Create Conditional Expressions
- Implement conditional tasks and resources
- Demonstration: Conditional Job Plans
- LAB 4: Conditional Job Plans

Module 8: Dynamic Job Plans

- Static vs Dynamic Job Plans
- How to enable Dynamic Job Plans
- Dynamic Calculation Types
- Proportionally scaled Job Plans
- Attribute Scaling

Additional Information:

Official course book provided to participants.

Further Information:

For More information, or to book your course, please call us on Head Office Tel.: +974 40316639

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