

---

## VMware Workspace ONE: Skills for UEM

**Duration: 3 Days**    **Course Code: AWWS1S**    **Version: 22.x**

---

### Overview:

In this three-day VMware Workspace ONE course, you learn how to apply the fundamental techniques for launching and maintaining an intelligence-driven, multiplatform endpoint management solution with VMware Workspace ONE® UEM. Through a combination of hands-on labs, simulations, and interactive lectures, you will configure and manage the endpoint life cycle.

After the three days, you will have the foundational knowledge for effectively implementing Workspace ONE UEM.

---

### Target Audience:

Workspace ONE UEM operators and administrators, account managers, solutions architects, solutions engineers, sales engineers, and consultants

---

### Objectives:

- By the end of the course, you should be able to meet the following objectives:
  - Explain and apply the fundamental techniques for launching and maintaining an intelligence-driven, multiplatform endpoint management solution with Workspace ONE UEM
  - Outline the components of Workspace ONE UEM
  - Explain the general features and functionality enabled with Workspace ONE UEM
  - Summarize the basic Workspace ONE administrative functions • Explain and deploy common Workspace ONE integrations
  - Securely deploy configurations to Workspace ONE UEM managed devices
  - Onboard device endpoints into Workspace ONE UEM
  - Summarize the alternative management methodologies for rugged devices
  - Discuss strategies to maintain environment and device fleet health
  - Configure and deploy applications to Workspace ONE UEM managed devices
  - Analyze a Workspace ONE UEM deployment • Enable email access on devices
  - Integrate Workspace ONE UEM with content repositories and corporate file shares
- 

### Prerequisites:

■

---

## Content:

### 1 Course Introduction

- Introductions and course logistics

- Course objectives • Online resources and references

### 2 Platform Architecture

- Summarize the features and functionality of Workspace ONE UEM

- Outline the benefits of leveraging Workspace ONE UEM

- Recognize the core and productivity components that make up the Workspace ONE UEM platform

- Summarize high availability and disaster recovery for the Workspace ONE solution

### 3 Administration

- Navigate and customize the Workspace ONE UEM console

- Summarize the hierarchical management structure

- Explain the features and functions of Workspace ONE Hub Services

- Outline account options and permissions

### 4 Enterprise Integrations

- Outline the process of integrating with directory services

- Explain certificate authentication and practical implementation with Workspace ONE

- Explain the benefits of integrating an email SMTP service into the Workspace ONE UEM console

- Describe VMware Dynamic Environment Manager and its architecture

### 5 Onboarding

- Outline the prerequisite configurations in the Workspace ONE UEM environment for onboarding devices for management

- Outline the steps for setting up autodiscovery in the Workspace ONE UEM console

- Enroll an endpoint through the VMware Workspace ONE® Intelligent Hub app

- Summarize the platform onboarding options

### 6 Managing Endpoints

- Explain the differences between device and user profiles

- Describe policy management options for Windows and macOS

- Describe the functions and benefits of using compliance policies

- Explain the use case for Freestyle Orchestrator

- Describe the capabilities that sensor and scripts enable.

### 7 Alternative Management Methods

- Describe the function and benefits of device staging

- Configure product provisioning in the Workspace ONE UEM console

- Understand the benefits of deploying a VMware Workspace ONE® Launcher™ configuration to Android devices

- Describe the features, benefits, and capabilities of application management in Workspace ONE UEM

- Understand and configure deployment settings for public, internal, and paid applications in the Workspace ONE UEM console

- Describe the benefits of using Apple Business Manager content integration • Describe the benefits of using server-to-client software distribution

- List the functions and benefits of VMware Workspace ONE® SDK

### 8 Device Email

- List email clients supported by Workspace ONE UEM

- Configure an Exchange Active Sync profile in the Workspace ONE UEM console

- Configure VMware Workspace ONE® Boxer settings

- Summarize the available email infrastructure integration models and describe their workflows

- Configure email compliance policies and notifications services

### 9 Content Sharing

- Describe the benefits of using Content Gateway

- Describe the Content Gateway workflows

- Describe the benefits of integrating content repositories with Workspace ONE UEM

- Configure a repository in the Workspace ONE UEM console

- List the system and device requirements for Linux device management in Workspace ONE UEM Applications

- Manage endpoints from the Device List view and the Details view.

- Analyze endpoint deployment and compliance data from the Workspace ONE UEM Monitor page.

---

### Further Information:

For More information, or to book your course, please call us on 00 966 92000 9278

[training@globalknowledge.com.sa](mailto:training@globalknowledge.com.sa)

[www.globalknowledge.com/en-sa/](http://www.globalknowledge.com/en-sa/)

Global Knowledge - KSA, 393 Al-Uroubah Road, Al Worood, Riyadh 3140, Saudi Arabia