ISTQB Expert Level 'Test Management – module Managing the Test Team' + exam

Duration: 3 Days **Course Code: ISTQBE-TM3**

Overview:

In November 2002, the International Software Testing Qualification Board (ISTQB) was founded with the objective of further internationalization and harmonization of the certification test program to establish. Meanwhile, there is a fully recognized globally harmonized and ISTQB certification. The ISTQB testing certification program is divided into three levels: Foundation CertificateAdvanced CertificateExpert Certificate

At Expert level you can improve your skills in various directions. One of these directions is Test Management. This level consists of three modules: Strategic Test Management, Operational Test Management and Managing the Test Team. Someone who successfully completes all modules may consider him or herself an expert and can officially use the title Certified Tester Expert Level (CTEL).

Structure of this training

Where Foundation and Advanced level are about knowledge, comprehension, application and analysis go, the Expert level is about evaluation and creation. You follow three training days and also perform workplace assignments, based on your own case. You can instantly practice the theory.

Target Audience:

Who should attend this training?

The training is suitable for you if have reached an 'advanced' point in your career and want to develop your expertise in the field of test management.

Roles of participants in their organization

This training is meant for those who want to become an expert.

A test expert is someone with a broad knowledge of testing in general, and an expertise in a specific area. With expertise we mean having knowledge, expertise and skills with which you are able to direct or influence a project or organization in the design, implementation and execution of test processes. In daily practice, you are a test manager or consultant.

Objectives:

- **After this training:**
- You can lead the test management within an organization, project or program to identify and manage critical success factors with management commitment at CEO/Board level
- You can take appropriate business-driven decisions on a test management strategy and implement organization wide commitment and compliance based on quality KPIs
- You can assess the current status of the test management, propose step-wise improvements and show how these are linked to achieving business goals within the organizational context of test management (organization or project/program)
- You can set up a strategic policy for improving the test management and the testing, and implement that policy in an organization
- You can analyze specific problems with the test management and its alignment with other roles or management areas in the project/organization, and propose effective solutions
- You can understand and effectively manage the human issues associated with test-project management and implement necessary changes

Prerequisites:

Prior knowledge or training required

You possess the ISTQB Advanced Test Manager Certificate.

Testing and Certification

Content:

Managing the Test Team

- Building the Test Team
- Developing the Test Team
- Leading the Test Team

Managing Across the Organization

- Advocating the Test Team
- Placement of the Test Team
- Stakeholder Communication
- Advocating Quality Activities Across the Organization
- Handling Ethical Issues
- Effectiveness, Efficiency and Satisfaction Metrics fort he Test Process
- Project Retrospectives

Further Information:

For More information, or to book your course, please call us on 00 966 92000 9278

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