LITA Lean IT Foundation

Duration: 2 Days   Course Code: LEANITF

Overview:

Lean IT Foundation helps IT organizations to ensure that they provide their customers with the best possible services. Through understanding customer value, the processes that deliver this value, the way to manage performance, the way to organize and the required attitude and behavior, IT organizations are helped to develop a continuous improvement mindset. Lean IT is complementary to all other best practice methods (such as ITIL®, PRINCE2® and P3O®).

This course covers the Foundation level certification of the Lean IT Association. Further Lean IT qualifications are Lean IT Kaizen Lead, Lean IT Coach and Lean IT Leadership. The Lean IT Foundation is the entry level certification. This certification is mandatory for the other certifications.

The primary purpose of the course is to provide a basis for accreditation of people involved with Lean IT Foundation. It documents the learning outcomes of the Lean IT Foundation and describes the requirements a candidate is expected to meet to demonstrate that these learning outcomes have been achieved.

Target Audience:

Any manager or specialist working in an IT organization can benefit from the insights provided by the qualification. IT professionals who are participating in or involved with lean projects.

Objectives:

- Upon completion of the training and examination related to this qualification, a successful candidate will be familiar with the principles of the Lean philosophy and in particular with the application of this philosophy within an IT-environment.

- The principles underlying the Lean philosophy

- The importance of understanding and delivering customer value

- The way Lean looks at processes and the waste within them

- How to measure performance and the key determinants of performance

- What the organizational requirements are when implementing Lean, including the use of visual management tools

- Which behaviour and attitude is necessary for Lean to be successful within an IT organization

- The DMAIC problem-solving model

- How these Lean principles can be applied within an IT organization

Prerequisites:

- There are no formal prerequisites for this course.

Content:

Note: Virtual Classroom Software is provided by ITpreneurs with virtual course delivery.

Further Information:

For More information, or to book your course, please call us on 00 966 92000 9278

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