

AI Empowered SAFe® Product Owner/Product Manager (POPM) - Including Exam

Duration: 2 Days Course Code: SAFE-PO Delivery Method: Virtual Classroom

Overview:

Build in demand skills to maximize ROI and succeed in AI enabled Product Owner and Product Manager roles with SAFe® POPM training.

The AI-Empowered SAFe® Product Owner/Product Manager (POPM) is a two-day course that equips you with the tools to manage backlogs, lead teams, and plan programs effectively, enhanced by modern AI applications that support smarter product decisions and stronger customer alignment.

Modern Product Owners and Product Managers increasingly work in AI-driven environments. This training therefore includes practical guidance on how AI can responsibly support backlog refinement, feature discovery, prioritization, and customer insight. The SAFe® POPM course will teach you how to adopt a customer-centric approach to building products, using the Scaled Agile Framework® to deliver more value, faster. Participants will receive an overview of the Scaled Agile Framework™ and the Lean-Agile mindset, as well as a deep understanding of the specific activities, tools, and mechanics involved in delivering value to the enterprise.

Upon completion of the course, participants will be well-equipped to pass the SAFe® PO/PM certification exam.

Additionally, participants will use AI for smarter backlog refinement and customer-centric product decisions in a Lean-Agile enterprise.

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Virtual Learning

This interactive training can be taken from any location, your office or home and is delivered by a trainer. This training does not have any delegates in the class with the instructor, since all delegates are virtually connected. Virtual delegates do not travel to this course, Global Knowledge will send you all the information needed before the start of the course and you can test the logins.

Target Audience:

The SAFe Product Owner/Product Manager (POPM) certification course is for anyone involved in defining, delivering, or managing products in a SAFe environment. It is recommended for the following individuals:

- Project Managers
- Scrum Masters
- Business Analysts
- Product Owners
- Product Managers
- Program Managers

Objectives:

- By the end of this course, you will be able to:
 - Work with teams to establish clear PI objectives
 - Learn how to complete the day-to-day responsibilities of a SAFe Product Owner or Product Manager, including backlog ownership, forecasting, and management of risks and dependencies.
 - Use lean-agile thinking and customer-centricity to define, prioritize, and deliver features and stories
 - Understand how to prepare for and lead PI planning
 - Learn practical techniques to apply AI in backlog refinement, prioritization, feature discovery, and customer connection while using responsible AI practices.
 - Align vision and roadmaps with business goals

Prerequisites:

There are no requirements to participate in this course. However, if you want to take the exam, we recommend that you have:

- Participated in a Leading SAFe training course
- Experience working in a SAFe environment
- Experience with Lean, Agile or other relevant certifications

Testing and Certification

After completing the training and passing the exam, you will be a certified SAFe Product Owner/Product Manager (POPM).

- Exam format Multiple choice
- Exam duration 90 minutes (1.5 hours)
- Number of questions 45

Content:

Module 1: Exploring Product Roles and Responsibilities

- Day-to-day responsibilities of a SAFe Product Owner or Product Manager
- Backlog ownership, forecasting, and management of risks and dependencies

Module 2: Preparing ; Leading PI planning

- Prepare for and facilitate PI Planning
- Ensure alignment between vision, roadmaps, and business goals
- Partner with teams to establish well-defined PI objectives

Module 3: Executing Iterations

- Core Agile practices such as creating stories and story maps, iteration planning, backlog refinement, iteration reviews, and retrospectives
- Introduction to the Continuous Delivery Pipeline to support frequent and reliable value delivery

Module 4: Executing the PI

- Lean Agile thinking and a customer centric approach to define, prioritize, and deliver features and stories that can be rapidly built, tested, and released

Module 5: AI for Product Roles

- Hands-on skills to leverage AI for backlog refinement, prioritization, feature discovery, and stronger customer connection, guided by responsible AI principles.

Further Information:

For More information, or to book your course, please call us on 00 966 92000 9278

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