

EXIN Service Integration and Management (SIAM™) Professional – Including Exam

Duration: 3 Days **Course Code: SIAMP** **Version: 3**

Overview:

The EXIN SIAM™ Professional certification, based on the Scopism SIAM BoK version 3, gives you proven, job-ready SIAM expertise that organizations actively look for.

This certification validates that you can handle real-world complexity by integrating multiple service providers, navigating competing priorities, and maintaining control in fast-changing environments.

Be the professional decision-makers trust to successfully manage services, govern suppliers, and deliver measurable business outcomes.
Updated 7/6/2026

Target Audience:

This certification is designed for professionals who work in or aspire to work in complex service ecosystems, including:

- Service Managers and Service Management Practitioners
- SIAM Consultants and Service Integrators
- Service and Enterprise Architects
- Supplier, Vendor, and Contract Managers
- Business Relationship Managers
- Project, Program, and Transformation Managers
- Professionals responsible for retained capabilities or intelligent client functions

Objectives:

- **This certification equips you to:**
- Design a SIAM strategy aligned with business goals, sourcing models, and organizational constraints.
- Integrate multiple internal and external service providers into one coherent, business-facing ecosystem.
- Define and operate governance frameworks that drive accountability, transparency, and performance.
- Plan and execute SIAM implementations, including onboarding and offboarding providers with minimal disruption.
- Run, measure, and continuously improve a SIAM ecosystem using meaningful performance insights.
- Manage organizational change across people, processes, and suppliers — not just technology.

Prerequisites:

Requirements for certification

- Successful completion of the EXIN SIAM™ Professional based on the Scopism SIAM BoK V3 exam.
- Accredited EXIN SIAM™ Professional based on the Scopism SIAM BoK V3 training, including completion of the Practical Assignments.
- SIAMF - EXIN SIAM™ Foundation based on the Scopism SIAM BoK V3 – Including Exam

Testing and Certification

Examination details

- **Examination type:** Multiple-choice questions
 - **Number of questions:** 40
 - **Pass mark:** 65% (26/40 questions)
 - **Open book:** No. The exam is based on a case study. This case study is provided as an appendix to the exam.
 - **Notes:** No
 - **Electronic equipment/aides permitted:** No
 - **Exam duration:** 90 minutes
- The Rules and Regulations for EXIN's examinations apply to this exam.

Content:

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| 1. Discovery ; Strategy | 2. Plan ; Build | 3.1 Different scenarios supporting a SIAM implementation |
| 1.1 Key elements of a SIAM strategy | 2.1 Design a detailed SIAM model | 3.2 Ongoing organizational change management (OCM) |
| 1.2 Analysis of the current situation | 2.2 Plan a SIAM implementation | 4. Run ; Improve |
| 1.3 Elements of a SIAM governance framework | 3. Implement | 4.1 Operate, assure and improve a SIAM ecosystem |

Further Information:

For More information, or to book your course, please call us on 00 966 92000 9278

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