

## IBM Business Automation Workflow 23.0.2: Introduction to Case Management Solutions

**Duration: 1 Day**    **Course Code: WB879G**    **Delivery Method: Virtual Classroom**

### Overview:

This one-day introductory course integrates training in Case Management methods and implementation with IBM Business Automation Workflow (BAW). The course introduces IBM Business Automation Workflow along with its key capabilities. You learn case management concepts, architecture, and the benefits of using IBM Business Automation Workflow on Cloud. You also learn how to manage cases in the BAW Case Client. The course ends with building your first case solution and deploying it.

### Virtual Learning

This interactive training can be taken from any location, your office or home and is delivered by a trainer. This training does not have any delegates in the class with the instructor, since all delegates are virtually connected. Virtual delegates do not travel to this course, Global Knowledge will send you all the information needed before the start of the course and you can test the logins.

### Target Audience:

This course is intended for case solution developers of IBM Business Automation Workflow.

### Objectives:

- After completing this course, you should be able to:
- Describe the key capabilities of IBM Business Automation Workflow
- Understand the high-level architecture for IBM Business Automation Workflow
- Identify the Workflow Center components
- Explain the Case management concepts
- Describe the benefits of using IBM Business Automation Workflow on Cloud
- Create, process, and split cases in BAW Case Client for an existing case solution
- Add documents and runtime activities to a case in BAW Case Client
- Understand the Case solution design
- Build and deploy a case solution
- Export, delete, and import a case solution

### Prerequisites:

Before taking this course, you should have:

- Familiarity with case management concepts
- Basic knowledge of programming techniques
- Understanding of JavaScript

### Follow-on-Courses:

WB880G IBM Business Automation Workflow 23.0.2: Creating and Managing Case Management Solutions

## Content:

■ Course introduction	■ Exercise 1. Managing cases in IBM Business Automation Workflow Case Client	■ Course summary
■ Unit 1. Introduction to IBM Business Automation Workflow	■ Unit 3. Building and deploying a case solution	
■ Unit 2. Managing cases in IBM Business Automation Workflow Case Client	■ Exercise 2. Building your first case solution	

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## Additional Information:

Official course book provided to participants

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## Further Information:

For More information, or to book your course, please call us on 00 966 92000 9278

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