IBM Business Automation Workflow 23.0.2: Creating and Managing Case Management Solutions

Duration: 1 Day   Course Code: WB880G   Delivery Method: Virtual Classroom

Overview:

In this two-day intermediate-level course, you learn about case solution design using IBM Business Automation Workflow (BAW)
You export and import case solutions. You define various case objects such as properties, choice lists, roles, business objects, and case types.
You create To-do Tasks and Container activities and implement preconditions and Sets to manage activities. You create custom property views for case pages. You model BPM processes for case activities and create client-side human services. You create case stages and manage the stages manually and automatically with JavaScript.
This course also teaches you how to create custom pages and implement Free Form page layout and utility widgets for case solutions.

Virtual Learning

This interactive training can be taken from any location, your office or home and is delivered by a trainer. This training does not have any delegates in the class with the instructor, since all delegates are virtually connected. Virtual delegates do not travel to this course, Global Knowledge will send you all the information needed before the start of the course and you can test the logins.

Target Audience:

This course is intended for case solution developers of IBM Business Automation Workflow.

Objectives:

- After this course participants should be able to:

- Define properties, choice lists, roles, and business objects for a case solution

- Create document types and case types for a case solution

- Create To-do Task and Container activities

- Add the To-do list widget to the page

- Use Sets to manage tasks

- Create a custom property view

- Configure the display settings for properties

- Assign the custom property view to case pages

- Model a process for a case activity

- Create client-side human services

- Manage case stages manually and automatically with process JavaScript API

- Create custom pages and implement Free Form page layout and utility widgets

Prerequisites:

Before taking this course, you should have:

- Familiarity with case management concepts
- Basic knowledge of programming techniques
- Understanding of JavaScript

Content:

- Course introduction
- Unit 1. Defining case solution objects
- Exercise 1. Defining case solution objects
- Unit 2. Case activities
- Exercise 2. Creating case activities

- Unit 3. Customizing property views
- Exercise 3. Customizing property views
- Unit 4. Creating a case activity with a new process
- Exercise 4. Creating a case activity with a new process
- Unit 5. Managing case stages

- Exercise 5. Managing case stages
- Unit 6. Designing custom case pages
- Exercise 6. Designing custom case pages
- Course Summary

Additional Information:

Official course book provided to participants

Further Information:

For More information, or to book your course, please call us on 00 966 92000 9278

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