
VMware Horizon 8: Virtual Desktop Troubleshooting

Duration: 2 Days **Course Code: VMHVDT**

Overview:

This two-day course builds your skills in resolving common issues that occur in a VMware Horizon® environment. Students will engage in a series of lab exercises to bring existing environment issues to resolution. The exercises mirror real-world troubleshooting use cases. These exercises equip learners with the knowledge and practical skills to manage typical challenges faced by virtual desktop administrators and operators.

Product Alignment: VMware Horizon 8 2006

Target Audience:

Experienced system operators, administrators, and integrators responsible for managing and maintaining VMware Horizon solutions.

Objectives:

- By the end of the course, you should be able to meet the following objectives:
 - Implement a structured approach to troubleshooting
 - Resolve common issues that occur in a Horizon environment
 - Troubleshooting issues with linked and instant clones
 - Optimize protocols for best end-user experience
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Prerequisites:

- Experience with virtualized desktop implementation
 - Familiarity with VMware Horizon
 - VMware Horizon 8 Skills for Virtual Desktop Management
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Content:

1 Course Introduction

- Introductions and course logistics
- Course objectives

2 Overview of Virtualization Desktop Troubleshooting

- Structured approach to troubleshoot configuration and operational problems
- Applying troubleshooting methods
- Documenting the steps to resolving the problem

3 Command-Line Tools and Backup Options

- Command-line tools
- Backing-up and restoring VMware Horizon databases

4 Troubleshooting Horizon Linked Clone Desktops

- Horizon linked clone desktops

5 Troubleshooting Instant Clones

- Troubleshooting instant clones

6 Windows Client

- Windows client

7 Ports and Protocols

- Key ports and protocols
- Optimize Blast
- Black Screen
- Applying GPO's

Further Information:

For More information, or to book your course, please call us on 00 966 92000 9278

training@globalknowledge.com.sa

www.globalknowledge.com/en-sa/

Global Knowledge - KSA, 393 Al-Uroubah Road, Al Worood, Riyadh 3140, Saudi Arabia