

## Storage System Recovery & Troubleshooting

**Duration: 4 Days**    **Course Code: NEP\_SS-RT**    **Delivery Method: Virtual Learning**

### Overview:

In this course, you learn about the recovery of offline systems. You learn some of the reasons that systems go offline, including hardware causes and extraordinary circumstances. You also learn about data inconsistency issues and how to resolve the issues. This course does not cover platform-specific content.

#### Virtual Learning

This interactive training can be taken from any location, your office or home and is delivered by a trainer. This training does not have any delegates in the class with the instructor, since all delegates are virtually connected. Virtual delegates do not travel to this course, Global Knowledge will send you all the information needed before the start of the course and you can test the logins.

### Target Audience:

Partners in the hardware specialty who are ready to resolve catastrophic hardware and core cases.

### Objectives:

- Bring a hard-down system online, with data intact
- Eliminate repeat system panics and boot loops on problematic systems
- Restore stability to unstable customer environments
- Identify irregularities in the storage controller boot sequence
- Demonstrate the steps required to perform a nondisruptive upgrade
- Create an action plan to resolve hardware issues
- Demonstrate the steps used to recover a deleted volume
- Demonstrate the steps to create a new root aggregate
- Describe the differences between wafiron and wafiron -o
- Explain how to use the WAFL recovery tools

### Prerequisites:

Level 1 Partner Training

Clustered Data ONTAP Administration

A minimum of six months' familiarity with supporting current NetApp hardware

### Further Information:

For More information, or to book your course, please call us on Head Office 01189 123456 / Northern Office 0113 242 5931

[info@globalknowledge.co.uk](mailto:info@globalknowledge.co.uk)

[www.globalknowledge.com/en-gb/](http://www.globalknowledge.com/en-gb/)

Global Knowledge, Mulberry Business Park, Fishponds Road, Wokingham Berkshire RG41 2GY UK