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A4Q Business Service Architecture Course with Online Exam

Duration: 3 Days   Course Code: BBSA

Overview:

Explore the service ecosystem and grow your understanding of the key elements of a service architecture with our **Business Service Architecture** course.

Target Audience:

The **Business Service Architecture** course is for anyone interested in service architecture, in particular: Business Service Designers (including Business Designers and Service Designers) Business Analysts, Business Architects, Solution Architects, Business Engineers, User Researchers, Product Managers.

Objectives:

- This course explores the service ecosystem, looking at service architecture in the context of enterprise, business and solution architecture. Topics covered include value stream modelling and analysis; capability requirements and modelling; the T shape professional concept; service agility and double loop learning.

Content:

During this course, you will cover:

- Service Architecture in the context of Enterprise, Business and Solution Architecture
- The relevance of architectural principles
- The elements and artefacts of a Service Architecture
- Key service actors/stakeholders within the service ecosystem, and their concerns
- Value stream modelling and analysis
- Capabilities, capability requirements and capability modelling
- How capabilities are leveraged to offer services
- Capability and value stream integration
- The T-shape professional concept
- Service information concepts
- Service economics
- Service measures and controls
- Service agility and double loop learning

Further Information:

For More information, or to book your course, please call us on Head Office 01189 123456 / Northern Office 0113 242 5931

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