

BCS Foundation in Business Change Course with Online Exam

Duration: 3 Days Course Code: BFBC Delivery Method: Virtual Learning

Overview:

Gain a detailed understanding of the change lifecycle and learn essential business change techniques with the **Foundation in Business Change** course. This course counts, as a specialist module, towards the [BCS \(ISEB\) International Diploma in Business Analysis](#).

Virtual Learning

This interactive training can be taken from any location, your office or home and is delivered by a trainer. This training does not have any delegates in the class with the instructor, since all delegates are virtually connected. Virtual delegates do not travel to this course, Global Knowledge will send you all the information needed before the start of the course and you can test the logins.

Target Audience:

Business analysts, project leaders, business change managers and anyone who need a practical introduction to IT-enabled business change. Foundation in Business Change is also a Specialist Foundation module on the BCS (ISEB) International Diploma in Business Analysis.

Objectives:

- Deepen your understanding of the business change lifecycle and learn essential business change techniques, with the **Foundation in Business Change** training course. Key topics include business change implementation, benefits management and business and IT alignment.
 - Presented to you by one of the expert training consultants. Each member of our Foundation in Business Change training team brings substantial practical knowledge of business change projects to this programme.
 - This course is designed to mirror the actual business change process, covering every stage from the initial investigation of the organisation to the implementation of proposed changes.
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Content:

During this course, you will cover:

IT-enabled business change overview

- The role of IT in business change
- Four-view model of a business
- Lifecycle for business change
- Role of programme management
- Stakeholders and roles in business change
- Levels of business transformation
- Techniques for enabling business change

Business/IT alignment

- Understanding the organisation and the business environment
- Strategic analysis techniques
- SWOT analysis
- Key areas for business/IT alignment
- Business architecture frameworks
- IT governance

Business improvement definition

- Principles of systemic thinking
- Gap analysis
- Content of a business case
- Options and feasibility
- Benefits classification
- Risk and impact analysis
- Investment appraisal

Business change design

- Business process improvement
- Work practice and organisational modelling
- Business information modelling and management

Business change implementation

- Planning the change implementation
- Acquiring IT solutions – procurement and development approaches
- Roles in business change implementation
- Organisational and international cultures
- Communications planning

Benefits management

- Approach to benefits management and realisation
- Features and benefits
- CSFs, KPIs and the balanced scorecard

Additional Information:

If this course is part of your BCS Diploma in Business Analysis programme you have a choice of further modules which include the core BA Diploma modules, Business Analysis Practice and Requirements Engineering. Candidates who have already completed Foundation in Business Change also need to pass one of the Specialist Practitioner modules, from Benefits Management and Business Acceptance, Systems Modelling Techniques, Modelling Business Processes, Systems Development Essentials and Data Management Essentials.

Further Information:

For More information, or to book your course, please call us on Head Office 01189 123456 / Northern Office 0113 242 5931

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