

## APMG Change Management Foundation & Practitioner - Including Exam

Duration: 5 Days    Course Code: CMFP    Delivery Method: Virtual Learning

### Overview:

Virtual Learning

This interactive training can be taken from any location, your office or home and is delivered by a trainer. This training does not have any delegates in the class with the instructor, since all delegates are virtually connected. Virtual delegates do not travel to this course, Global Knowledge will send you all the information needed before the start of the course and you can test the logins.

### Target Audience:

Anyone interested in understanding the basic principles of achieving successful organisational change, transition or transformation. Team members involved in organisational change, transition or transformation projects. Professionals pursuing the Change Management Practitioner certificate – for which the Change Management Foundation certificate is a pre-requisite.

### Objectives:

- How the process of organisational change or transformation occurs.
- The roles needed to assemble teams most likely to achieve successful organisational change.
- How people react to organisational change and how to help them adapt.
- Developing strategies to keep people motivated while an organisation undergoes change.
- The different types of change process e.g. planned and emergent change.
- How to keep stakeholders engaged while an organisation undergoes change.

### Testing and Certification

#### Foundation

- Multiple choice
- Four sections, total of 50 questions
- 25 marks required to pass (out of 50 available) – 50%
- 40 minutes duration
- Closed-book

#### Practitioner

- Objective testing based on a case study scenario
- 4 questions of 20 marks each
- 40 marks out of 80 required to pass (50%)
- 2.5 hours duration
- Restricted open book - The Effective Change Manager's Handbook may be used in the exam

## Further Information:

For More information, or to book your course, please call us on Head Office 01189 123456 / Northern Office 0113 242 5931

[info@globalknowledge.co.uk](mailto:info@globalknowledge.co.uk)

[www.globalknowledge.com/en-gb/](http://www.globalknowledge.com/en-gb/)

Global Knowledge, Mulberry Business Park, Fishponds Road, Wokingham Berkshire RG41 2GY UK