

## DevOps Institute: Site Reliability Engineering (SRE) Foundation - Including Exam

Duration: 2 Days    Course Code: DEVSRE    Version: 1.1    Delivery Method: Virtual Learning

### Overview:

The SRE (Site Reliability Engineering) Foundation? course is an introduction to the principles & practices that enable an organization to reliably and economically scale critical services. Introducing a site-reliability dimension requires organizational re-alignment, a new focus on engineering & automation, and the adoption of a range of new working paradigms.

The course highlights the evolution of SRE and its future direction, and equips participants with the practices, methods, and tools to engage people across the organization involved in reliability and stability evidenced through the use of real-life scenarios and case stories. Upon completion of the course, participants will have tangible takeaways to leverage when back in the office such as understanding, setting and tracking Service Level Objectives (SLO's).

The course was developed by leveraging key SRE sources, engaging with thought-leaders in the SRE space and working with organizations embracing SRE to extract real-life best practices and has been designed to teach the key principles & practices necessary for starting SRE adoption.

This course positions learners to successfully complete the SRE Foundation certification exam.

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### Virtual Learning

This interactive training can be taken from any location, your office or home and is delivered by a trainer. This training does not have any delegates in the class with the instructor, since all delegates are virtually connected. Virtual delegates do not travel to this course, Global Knowledge will send you all the information needed before the start of the course and you can test the logins.

### Target Audience:

The target audience for the SRE Foundation course are professionals including:

- Anyone starting or leading a move towards increased reliability
- Anyone interested in modern IT leadership and organizational change approaches
- Business Managers
- Business Stakeholders
- Change Agents
- Consultants
- DevOps Practitioners
- IT Directors
- IT Managers
- IT Team Leaders
- Product Owners
- Scrum Masters
- Software Engineers
- Site Reliability Engineers
- System Integrators
- Tool Providers

### Objectives:

- The learning objectives for the SRE Foundation course include a practical understanding of:
  - Toil and its effect on an organization's productivity
  - Some practical steps that can help to eliminate toil
- The history of SRE and its emergence at Google
  - Observability as something to indicate the health of a service
- The inter-relationship of SRE with DevOps and other popular frameworks
  - SRE tools, automation techniques and the importance of security
- The underlying principles behind SRE
  - Anti-fragility, our approach to failure and failure testing
- Service Level Objectives (SLO's) and their user focus
  - The organizational impact that introducing SRE brings
- Service Level Indicators (SLI's) and the modern monitoring

landscape

- Error budgets and the associated error budget policies

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## Testing and Certification

Successfully passing (65%) the 60-minute examination, consisting of 40 multiple-choice questions, leads to the SRE (Site Reliability Engineering) Foundation certificate. The certification is governed and maintained by the DevOps Institute.

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## Additional Information:

**Included in this course is:** Learner Material Sixteen (16) hours of instructor-led training and exercise facilitation Learner Manual (excellent post-class reference) including: Course slides Value Added Resources Glossary Participation in exercises and discussions designed to apply concepts Case stories Access to additional sources of information and communities

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## Further Information:

For More information, or to book your course, please call us on Head Office 01189 123456 / Northern Office 0113 242 5931

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