

DevOps Institute: Site Reliability Engineering Practitioner (SREP)® - Including Exam

Duration: 3 Days Course Code: DEVSREP Version: 1.1 Delivery Method: Virtual Learning

Overview:

The SRE (Site Reliability Engineering) Practitioner course introduces ways to economically and reliably scale services in an organization. It explores strategies to improve agility, cross-functional collaboration, and transparency of health of services towards building resiliency by design, automation and closed loop remediations.

The course aims to equip participants with the practices, methods, and tools to engage people across the organization involved in reliability through the use of real-life scenarios and case stories. Upon completion of the course, participants will have tangible takeaways to leverage when back in the office such as implementing SRE models that fit their organizational context, building advanced observability in distributed systems, building resiliency by design and effective incident responses using SRE practices.

The course is developed by leveraging key SRE sources, engaging with thought-leaders in the SRE space and working with organizations embracing SRE to extract real-life best practices and has been designed to teach the key principles & practices necessary for starting SRE adoption.

This course positions learners to successfully complete the SRE Practitioner certification exam.

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Virtual Learning

This interactive training can be taken from any location, your office or home and is delivered by a trainer. This training does not have any delegates in the class with the instructor, since all delegates are virtually connected. Virtual delegates do not travel to this course, Global Knowledge will send you all the information needed before the start of the course and you can test the logins.

Target Audience:

The target audience for the SRE Practitioner course are professionals including: Anyone focused on large-scale service scalability and reliability
Anyone interested in modern IT leadership and organizational change approaches
Business Managers
Business Stakeholders
Change Agents
Consultants
DevOps Practitioners
IT Directors
IT Managers
IT Team Leaders
Product Owners
Scrum Masters
Software Engineers
Site Reliability Engineers
System Integrators
Tool Providers

Objectives:

- At the end of the course, the following learning objectives are expected to be achieved:
 - Practical view of how to successfully implement a flourishing SRE culture in your organization.
 - The underlying principles of SRE and an understanding of what it is not in terms of anti-patterns, and how you become aware of them to avoid them.
 - The organizational impact of introducing SRE.
 - Acing the art of SLIs and SLOs in a distributed ecosystem and extending the usage of Error Budgets beyond the normal to innovate and avoid risks.
 - Building security and resilience by design in a distributed, zero-trust environment.
 - How do you implement full stack observability, distributed tracing and bring about an Observability-driven development culture?
- Curating data using AI to move from reactive to proactive and predictive incident management. Also, how you use DataOps to build clean data lineage.
- Why is Platform Engineering so important in building consistency and predictability of SRE culture?
- Implementing practical Chaos Engineering.
- Major incident response responsibilities for a SRE based on incident command framework, and examples of anatomy of unmanaged incidents.
- Perspective of why SRE can be considered as the purest implementation of DevOps.
- SRE Execution model
- Understanding the SRE role and understanding why reliability is everyone's problem.
- SRE success story learnings

Prerequisites:

It is highly recommended that learners attend the SRE Foundation course with an accredited DevOps Institute Education Partner and earn the SRE Foundation certification prior to attending the SRE Practitioner course and exam. An understanding and knowledge of common SRE terminology, concepts, principles and related work experience are recommended.

Testing and Certification

Successfully passing (65%) the 90-minute examination, consisting of 40 multiple-choice questions, leads to the SRE Practitioner certificate. The certification is governed and maintained by DevOps Institute.

Content:

Course Introduction	Module 4: Full-Stack Observability	Module 8: SRE is the Purest form of DevOps
Module 1: SRE Anti-patterns	Module 5: Platform Engineering and AIOps	Post-class assignments/exercises
Module 2: SLO is a Proxy for Customer Happiness	Module 6: SRE ; Incident Response Management	
Module 3: Building Secure and Reliable Systems	Module 7: Chaos Engineering	

Additional Information:

LEARNER MATERIALS Twenty-four (24) hours of instructor-led training and exercise facilitation
Learner Manual (excellent post-class reference)
Participation in unique exercises designed to apply concepts
Sample documents, templates, tools and techniques
Access to additional value-added resources and communities

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Further Information:

For More information, or to book your course, please call us on Head Office 01189 123456 / Northern Office 0113 242 5931

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