



# z/OS System Operators

**Duration: 3 Days** Course Code: ES27G

#### Overview:

Get up to speed quickly in z/OS operations introduces computer operations in large z/OS systems installations to staff with little or no formal IBM operator training.

### **Target Audience:**

Operations personnel, both system and network, with little or no formal IBM operator training and any personnel who need an understanding of the operations arena.

### Objectives:

- On completion, you will be able to:
- Have a technical appreciation of the computer operations environment
- Perform essential computer operations tasks
- Identify problems and take the corrective action.

## Prerequisites:

Basic understanding of computer concepts and data processing.

# Content:

- IBM hardware and network overview
- Overview and operations of an z/OS system
- Overview and operations of a JES2 system
- Network operations using VTAM
- Introduction to TSO/ISPF/PDFOperating applications such as
- CICS/DB2
- Introduction to z/OS JCL
- Start up and shutdown of z/OS JES2 and its applications
- Problem source identification.

#### **Further Information:**

For More information, or to book your course, please call us on Head Office 01189 123456 / Northern Office 0113 242 5931 info@globalknowledge.co.uk

www.globalknowledge.co.uk

Global Knowledge, Mulberry Business Park, Fishponds Road, Wokingham Berkshire RG41 2GY UK