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## z/OS System Operators

**Duration: 3 Days**    **Course Code: ES27G**    **Delivery Method: Virtual Learning**

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### Overview:

Get up to speed quickly in z/OS operations introduces computer operations in large z/OS systems installations to staff with little or no formal IBM operator training.

#### Virtual Learning

This interactive training can be taken from any location, your office or home and is delivered by a trainer. This training does not have any delegates in the class with the instructor, since all delegates are virtually connected. Virtual delegates do not travel to this course, Global Knowledge will send you all the information needed before the start of the course and you can test the logins.

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### Target Audience:

Operations personnel, both system and network, with little or no formal IBM operator training and any personnel who need an understanding of the operations arena.

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### Objectives:

- On completion, you will be able to:
  - Have a technical appreciation of the computer operations environment
  - Perform essential computer operations tasks
  - Identify problems and take the corrective action.
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### Prerequisites:

Basic understanding of computer concepts and data processing.

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### Content:

- IBM hardware and network overview
  - Overview and operations of an z/OS system
  - Overview and operations of a JES2 system
  - Network operations using VTAM
  - Introduction to TSO/ISPF/PDF
  - Operating applications such as CICS/DB2
  - Introduction to z/OS JCL
  - Start up and shutdown of z/OS JES2 and its applications
  - Problem source identification.
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### Further Information:

For More information, or to book your course, please call us on Head Office 01189 123456 / Northern Office 0113 242 5931

[info@globalknowledge.co.uk](mailto:info@globalknowledge.co.uk)

[www.globalknowledge.com/en-gb/](http://www.globalknowledge.com/en-gb/)

Global Knowledge, Mulberry Business Park, Fishponds Road, Wokingham Berkshire RG41 2GY UK

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