

ITIL® 4 Foundation Examination Workshop - Including Exam

Duration: 1 Day Course Code: ILFN4EW Delivery Method: Blended Learning

Overview:

Our 1-day foundation blended workshop is designed by our senior ITIL4 examiners to prepare students for the examination after they have completed our accredited e-learning course. This approach gives the benefits of reduced time away from the day job combined with an increased chance of success compared to self-study alone. **Blended Live** from Global Knowledge combines the expert direction of instructor-led training and the flexibility of on-demand learning and enables you to close critical skills gaps more effectively while allowing you to choose when and where you train. Blended Live provide you with: On demand learning Scheduled Live Virtual Classroom Sessions Access to Mentors Labs and hand on practice Guidance to complete the learning in a structure format

Target Audience:

This course is aimed at students who have completed the Global Knowledge accredited ITIL4 e-learning course.

Objectives:

- After you complete this course you will be able to:
- Sit the ITIL4 Foundation exam, this course is to supplement e-learning and give extra preparation to students for the exam.

Prerequisites:

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Testing and Certification

Recommended preparation for exam(s):

- ITIL4 Foundation Certificate in IT Service Management
This is a pre-requisite for other ITIL4 qualifications. The examination is a 1 hour, closed book, multiple choice paper of 40 questions taken after completion of the course - exam vouchers are provided with this course. These will have a validity of 12 months. You will need to schedule your exams within this time frame.

The pass mark is 65% (26 out of 40)

Cost of the exam is included in the course fee.

Follow-on-Courses:

The following courses are recommended for further study:

- ITIL Lifecycle Courses
- ITIL Capability Courses

Content:

■ Complete review of the ITIL foundation syllabus

■ Test questions and exercises

■ Mock examination

Additional Information:

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Further Information:

For More information, or to book your course, please call us on Head Office 01189 123456 / Northern Office 0113 242 5931

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