

Lean Six Sigma White Belt

Duration: 1 Day Course Code: LSSWB

Overview:

This excellent course provides an introduction to the philosophy and core tools of Lean & Six Sigma. It is suitable for anyone who is considering, or who has recently commenced a Lean or Six Sigma business improvement initiative.

It can be viewed as a primer to a Lean Sigma transformation and for Senior Leadership, as an overview as to the philosophy and tools.

On this one-day Lean Six Sigma White Belt course, participants will learn about Six Sigma, Lean principles and the practical application of the core methods and tools used 80% of the time. Delegates may choose to go on to complete the Yellow or Green Belt courses afterwards.

Target Audience:

All levels - from Frontline staff as a primer to a Lean Sigma transformation and for Senior Leadership as an overview as to the philosophy and tools.

Objectives:

- An overall understanding of the core concepts, tools, and principles of Lean.
- An overall understanding of the Six Sigma philosophy, the DMAIC methodology and the tools and techniques used in Six Sigma.
- An understanding of the similarities, differences, and practical applications of both Six Sigma and Lean approaches in multiple industry domains ranging from administrative services, financial, hospital, government, and manufacturing sectors.

- Some initial criteria and guidelines for selecting, reviewing, and evaluating Lean Six Sigma projects.
- A fundamental understanding of how these management philosophies can be applied to deliver an effective continuous improvement program to increase customer value and reduce waste and variation in ANY business.

Content:

Introduction to Lean Sigma Philosophy and the Business Case for Change

Operational Waste and Exercise

Core Lean Tools and Practical Exercises (part I)

- Kano Model
- Diagnostic / Idlea and Future State Mapping:
 Value Stream, Process, Customer
 Experience and Service Blueprint

Core Lean Tools and Practical Exercises (part II)

- 5S ; Simulation Game
- Visual Management
- SMED
- Error Proofing
- Standard Work
- Kaizen Events
- Seven Basic Six Sigma Quality Tools

Dimensions of Quality

Further Information:

For More information, or to book your course, please call us on Head Office 01189 123456 / Northern Office 0113 242 5931 info@globalknowledge.co.uk

www.globalknowledge.com/en-gb/

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