
Agile Coaching Skills - Certified Facilitator (ACS-CF)

Duration: 2 Days **Course Code: CAPACSCF** **Delivery Method: Virtual Learning**

Overview:

Do you have the facilitation skills needed to support a working group to collaborate effectively and reach their desired outcomes? By attending the Agile Coaching Skills - Certified Facilitator (ACS-CF) course you will explore what it means to embrace a facilitation mindset and how you can foster the perfect conditions for creativity, collaboration and innovation. Attendees will discover a diverse range of models, tools, and visual techniques aimed at enriching their facilitation skills. Through engaging in fun, interactive exercises, participants will gain hands-on experience and receive valuable feedback to further refine their facilitation stance. Completing this course is also a way forward on the path for those who want to become Certified Agile Coaches.

Virtual Learning

This interactive training can be taken from any location, your office or home and is delivered by a trainer. This training does not have any delegates in the class with the instructor, since all delegates are virtually connected. Virtual delegates do not travel to this course, Global Knowledge will send you all the information needed before the start of the course and you can test the logins.

Target Audience:

The ACS-CF course is right for:

- Anyone who wants to be an empowering and impactful facilitator
 - Scrum masters on the path to Certified Scrum Professional® – ScrumMaster (CSP®-SM)
 - Agilists on the path to Certified Agile Coach® (CEC or CTC)
 - Anyone interested in growing their career with facilitation skills
 - Anyone who believes in happier teams and better meetings
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Objectives:

- Discover what a facilitator is and what they do
 - Practice the mindset of a neutral facilitator
 - Learn how to facilitate teams through conflict
 - Understand the needs of different teams
 - Gain social and self-awareness by exploring Emotional Intelligence
 - Gain visual thinking, active listening and storytelling skills
 - Apply the skillset before, during, and after a facilitation event
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Prerequisites:

This course does not have any prerequisites

Testing and Certification

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Follow-on-Courses:

Certified Scrum Professional - ScrumMaster (CSP-SM)

Certified Agile Coach (CEC, CTC)

Content:

Throughout the course all participants will have the opportunity to demonstrate their facilitation skills in a safe and fun environment, offering opportunities for feedback and growth.

Part 1: Setting the stage and defining facilitation- You will explore the purpose of facilitation, the facilitation mindset and core competencies.

Part 2: Understanding Group's Context and Needs – You will be introduced to the process of facilitation and how to set conditions that foster Psychological Safety.

Part 3: Agile Framework Values and Principles- You will explore the Scrum Events and how effective facilitation can lead to successful outcomes.

Part 4: The Orientation of the Facilitator-From the Front- You will discover the benefits of divergent, emergent and convergent techniques before embarking on visual thinking and storytelling exercises designed to enhance your communication skills.

Part 5: The Orientation of the Facilitator-From the Back- You will be introduced to active listening techniques that will enhance your ability to understand and respond to the needs of a group, as well as how to receive and deliver feedback constructively.

Part 6: The Orientation of the Facilitator-From the Inside- You will be presented with the 4 dimensions of Emotional Intelligence, how to reflect on your emotions, as well as recognize and influence the emotions of those around you.

Part 7: Co-Facilitation- You will be introduced to the blend of practical and learning-enriching benefits co-facilitation can offer in the delivery of effective facilitation.

Part 8: Facilitating through Conflict- You will gain insight into group dynamics and learn strategies to constructively manage conflicts that may arise during facilitation sessions.

Part 9: Forwarding the action- You will identify effective ways to act on and implement agreed-upon outcomes, including the need to retrospect and identify measures for success

Further Information:

For More information, or to book your course, please call us on Head Office 01189 123456 / Northern Office 0113 242 5931

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