skillsoft
global
knowledge.™

Change Request Management with SAP Solution Manager - Configuration

Duration: 5 Days   Course Code: SM255

Overview:

In this new training SM255, you will get to know the different elements of SAP Solution Manager Change Request Management. Then, you will configure the SAP standard processes of the Change Request Management scenario. Additionally, you will outline the different adaption capabilities of these processes to your needs. The theoretical lessons are supported by various hands-on.

Target Audience:

Change Manager System Administrator Technology Consultant

Objectives:

- This course will prepare you to:

- Describe the various elements of SAP Solution Manager Change Request Management

- Configure the SAP standard process for the Change Request Management scenario

- Outline how to customize the Change Request Management process according to your needs

Prerequisites:

Essential

- SM100 – SAP Solution Manager - Configuration for Operation
Recommended

- CR100 – CRM Customizing Fundamentals
- ADM325 – Software Logistics for SAP S/4HANA and SAP Business Suite
Course based on software release

- SAP Solution Manager 7.2 SP05

Content:

- Overview Change Request Management
- Basic Setup Steps for Change Request Management
- Master Data

- Defining the Landscape for Change Request Management
- The Change Request Management Processes
- Monitoring

- Retrofit
- Customizing Change Request Management

Further Information:

For More information, or to book your course, please call us on Head Office 01189 123456 / Northern Office 0113 242 5931

info@globalknowledge.co.uk

www.globalknowledge.com/en-gb/

Global Knowledge, Mulberry Business Park, Fishponds Road, Wokingham Berkshire RG41 2GY UK