

ServiceNow Administration Fundamentals

Duration: 3 Days **Course Code: SNSAF** **Delivery Method: Company Event**

Overview:

ServiceNow Administration Fundamentals is a three-day course taught both as Instructor-Led Training (ILT) and Virtual Instructor-Led Training (VILT) in timezones throughout the world. The course offers robust lessons, group discussions, and reviews of real world system administration scenarios. You will also receive your very own sandbox instance for the duration of class to practice lessons learned through a variety of hands-on lab exercises to establish and build upon common concepts and skills.

Company Events

These events can be delivered exclusively for your company at our locations or yours, specifically for your delegates and your needs. The Company Events can be tailored or standard course deliveries.

Target Audience:

This course is designed to be the introduction-to-intermediate point for those performing ServiceNow System Administration responsibilities within an organization.

Objectives:

- Upon completion of this course, attendees will be able to:
 - Gain functional awareness of base system applications and modules
 - Configure applications and modules
 - Configure Self-Service
 - Enable productivity
 - Maintain an instance
 - Enhance an instance
 - Package enhancements for testing
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Testing and Certification

Certified System Administrator (CSA)

Further Information:

For More information, or to book your course, please call us on Head Office 01189 123456 / Northern Office 0113 242 5931

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