

GRC: Third-party Risk Management (TPRM) Implementation

Duration: 2 Days **Course Code: SNTPRMI** **Delivery Method: Virtual Learning**

Overview:

The Third-party Risk Management application provides a centralized process for managing your organization's third-party portfolio, performing due diligence when onboarding third-parties, and completing the risk assessment. Also, integrating with other GRC applications, provides top-down traceability for compliance with controls and risks.

Join our class to discuss how to get started developing Third-party Risk Management (TPRM) implementation strategy. This 2-day class covers domain knowledge, common technical aspects of an implementation as well as processes to effectively manage it.

Attendees will learn tactical skills and strategies that will better prepare them to implement Third-party Risk soundly and efficiently. Through lectures, group discussion, demonstrations, and hands-on labs, students build on existing knowledge and skills by applying implementation best practices. Course topics include:

- Third-party Risk Management Overview
- Core Configuration
- Assessment Configuration
- Approval and Workflow Changes
- Third-party Portal Experience
- Application Relationships
- Dashboards and Reports

Virtual Learning

This interactive training can be taken from any location, your office or home and is delivered by a trainer. This training does not have any delegates in the class with the instructor, since all delegates are virtually connected. Virtual delegates do not travel to this course, Global Knowledge will send you all the information needed before the start of the course and you can test the logins.

Objectives:

- Navigate the TPRM application components and prepare for implementation
- Identify baseline workflows and potential custom workflows needed by a customer
- Configure Core data elements: Third Parties, Contacts, and Inherent Risk Questionnaires (IRQs)
- Configure the Third-party Assessment Portal
- Configure assessments in the Assessment Designer to create/modify multiple types of assessments included in the Third-party Risk Management process
- Define relationship between assessment questions and GRC applicationsa

Prerequisites:

Recommended Prerequisites

- Governance, Risk, and Compliance (GRC) Fundamentals
- Required Prerequisites

- ServiceNow Fundamentals, or equivalent knowledge
- GRC: Third-Party Risk Management (TPRM) Fundamentals
- SNPI - ServiceNow Platform Implementation
- SNSAF - ServiceNow Administration Fundamentals

Further Information:

For More information, or to book your course, please call us on Head Office 01189 123456 / Northern Office 0113 242 5931

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