

IBM Tivoli Netcool/Impact 7.1 Administration and Implementation

Duration: 4 Days Course Code: TN045G

Overview:

This course teaches students how to deploy and administer IBM Tivoli Netcool/Impact through practice exercises. This course is designed specifically for anyone who might be technically responsible for the design and implementation of Netcool/Impact, a highly scalable analytics engine that adds event and service enrichment and business impact analysis for event data. You should expect exposure to all fundamental elements of Netcool/Impact with a focus on developing policies within the Netcool/Impact product and exploring the features that enhance the visualization, usability, and integration functions. The visualization enhancements are facilitated by the integration of the IBM Dashboard Application Services Hub, which is part of Jazz™ for Service Management, and Netcool/Impact features such as the UI data provider.

Target Audience:

This basic course is for: Implementers Architects Specialists Administrators Support personnel

Objectives:

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| ■ Install and configure Netcool/Impact | ■ Use logs to verify policy function |
| ■ Write policies using Netcool/Impact policy language (IPL) | ■ Use and deploy policies using the wizards |
| ■ Create, update, and edit policies in the Tivoli Integrated Portal Console | ■ Export and restore Netcool/Impact server components |
| ■ Define Netcool/Impact data sources, data items, and services | ■ Create a Jazz for Service Management dashboard using Netcool/Impact data
After you complete this course, you can perform the following tasks: |
| ■ Use logs to verify policy function | ■ Install and configure Netcool/Impact |
| ■ Use and deploy policies using the wizards | ■ Write policies using Netcool/Impact policy language (IPL) |
| ■ Export and restore Netcool/Impact server components | ■ Create, update, and edit policies in the Tivoli Integrated Portal Console |
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Prerequisites:

You should have:

- Basic Linux administration skills
- Netcool/OMNIBus administration skills
- Basic scripting skills

Content:

■ Introduction to IBM Tivoli/Netcool Impact	■ The Netcool/Impact user interface	■ The Netcool/Impact data model
■ The Netcool/Impact user interface	■ The Netcool/Impact data model	■ Policies
■ The Netcool/Impact data model	■ Policies	■ Services
■ Policies	■ Services	■ The Enrichment policy
■ Services	■ The Enrichment policy	■ Controlling policy execution sequence
■ The Enrichment policy	■ Controlling policy execution sequence	■ Policy wizards
■ Controlling policy execution sequence	■ Policy wizards	■ Notification policies
■ Policy wizards	■ Notification policies	■ Reports
■ Notification policies	■ Reports	■ Operator views
■ Reports	■ Operator views	■ Working with web services
■ Operator views	■ Working with web services	■ Hibernation, X in Y, and synthetic events
■ Working with web services	■ Hibernation, X in Y, and synthetic events	■ Event suppression and maintenance window management
■ Hibernation, X in Y, and synthetic events	■ Event suppression and maintenance window management	■ Command-line tools and self-monitoring
■ Event suppression and maintenance window management	■ Command-line tools and self-monitoring	■ The Netcool/Impact UI data provider
■ Command-line tools and self-monitoring	■ The Netcool/Impact UI data provider	■ Server utilities
■ The Netcool/Impact UI data provider	■ Server utilities Introduction to IBM Tivoli/Netcool Impact	
■ Server utilities Introduction to IBM Tivoli/Netcool Impact	■ The Netcool/Impact user interface	

Further Information:

For More information, or to book your course, please call us on Head Office 01189 123456 / Northern Office 0113 242 5931

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