ITIL® 4 Leader: Digital and IT Strategy - Including Exam

Varighed: 3 Days **Kursus Kode: ITIL4DITS**

Beskrivelse:

ITIL® 4 Strategic Leader (ITIL® SL) is a stream of two modules that are part of ITIL® 4, the next evolution of ITIL®. ITIL® SL recognizes the value of ITIL®, not just for IT operations, but for all digitally-enabled services. Becoming an ITIL® 4 Strategic Leader demonstrates that you have a clear understanding of how IT influences and directs business strategy.
ITIL® Strategic Leader: Digital & IT Strategy will focus on the alignment of digital business strategy with IT strategy. The module also covers how disruption from new technologies are impacting organizations in every industry and how business leaders are responding. The pace of evolution in the digital world has never been so fast and organizations need to be flexible and adapt to the ever-changing environment if they want to keep providing value to their customers while remaining competitive in the marketplace.
Accredited training for the ITIL® 4 Strategic Leader modules is mandatory to enable full understanding of the core material. All modules have ITIL® 4 Foundation as a pre-requisite. In addition, the ITIL® 4 Leader modules requires a minimum of three years of IT managerial experience.

This course includes a web proctored exam.
ITIL® is a registered trademark of the PeopleCert group. Used under licence from PeopleCert. All rights reserved.

Updated 10/6/2026

Målgruppe:

Senior business and IT executives

Agenda:

- **After you complete this course you will be able to:**
- Add a new perspective to the ITIL® suite and elevate the discussion around ITIL® concepts to a strategic level among business leaders and aspiring leaders.
- Build and implement effective IT and digital strategy that can tackle digital disruption and drive success.

Forudsætninger:

Attendees should meet the following prerequisites:

Candidates must hold the ITIL® 4 Foundation certificate. In addition, the ITIL® 4 Leader modules require a minimum of three years of IT managerial experience.

- ILFN4 - ITIL® 4 Foundation - Including Exam

Test og certificering

Recommended preparation for exam(s):

- ITIL® 4 - Digital and IT Strategy exam

This course prepares delegates for the ITIL® Strategic Leader: Digital and IT Strategy examination and is one of the two modules that lead to the award of ITIL® 4 Strategic Leader (SL) status. Exam vouchers are provided with this course. These will have a validity of 12 months. You will need to schedule your exams within this time frame.

Yderligere Kurser:

- ITIL4DPI - ITIL® 4 Strategist: Direct, Plan, Improve - Including Exam

Indhold:

Day 1

- Introduction to assessments and case study familiarisation.
- Revision of Key Concepts and Guiding principles.
- Key concepts of Digital and IT strategy.
- External and Internal environmental analysis.
- Ensuring organisational viability.
- Homework.

Day 2

- Strategic Approaches.
- Risk and Opportunities.
- Defining a Digital Strategy.
- Homework.

Day 3

- Implementing a Digital Strategy.

Additional Information:

ITIL® is a registered trademark of the PeopleCert group. Used under licence from PeopleCert. All rights reserved.

Students will receive a digital student kit and proctor exam voucher.

Flere Informationer:

For yderligere informationer eller booking af kursus, kontakt os på tlf.nr.: 44 88 18 00

training@globalknowledge.dk

www.globalknowledge.com/da-dk/

Global Knowledge, Stamholmen 110, 2650 Hvidovre