

## ITIL® 4 Leader: Digital and IT Strategy - Including Exam

**Duration: 365 Days**    **Course Code: ITIL4DITS**    **Delivery Method: Elearning (Self-paced)**

### Overview:

Improve your digital leadership skills to align digital strategies with broader business objectives, discover how to navigate VUCA environments and effectively respond to disruptions.

**What's included:**

- 12 month online access
- Official eBook
- Exam voucher – available in 9 languages
- Learning Resource Kit
- Interactive eLearning
- Auto-marked sample papers, Casestudies and Practical exercises
- Device-friendly Mobile-optimised
- 8-10 hour content

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### Target Audience:

IT and business directors  
Heads of department  
Aspiring C-Suite professionals  
Other senior business leaders across the organization.

### Objectives:

- Demonstrate the use of the ITIL® guiding principles in Digital and IT Strategy decisions and activities
- Understand how to leverage digital strategy to react to digital disruption
- Understand the relationship between the concepts of Digital and IT Strategy, the service value system and the service value chain, and explain how to utilize them to create value
- Understand how an organization uses Digital and IT Strategy to remain viable in environments disrupted by digital technology
- Understand strategic approaches made possible by digital and information technology to achieve customer/market relevance and operational excellence
- Understand the risks and opportunities of Digital and IT Strategy
- Understand the steps and techniques involved in defining and advocating for a Digital and IT Strategy
- Understand how to implement a Digital and IT Strategy

### Prerequisites:

Candidates must hold the ITIL® 4 Foundation certificate. In addition, the ITIL® 4 Leader modules require a minimum of three years of IT managerial experience.

- ILFN4 - ITIL® 4 Foundation - Including Exam

### Testing and Certification

This course prepares delegates for the ITIL® Strategic Leader: Digital and IT Strategy examination and is one of the two modules that lead to the award of ITIL® 4 Strategic Leader (SL) status.

For the ITIL® 4 Digital and IT Strategy certification, there are two forms of assessment:

- Practical case study assignments; The case study assignments are covered and graded in the training session.
- Multiple-choice question exam; this is taken subsequent to the training course

A candidate must successfully pass both the case study assignments and the Multiple Choice Exam to achieve the certification.

The exam fee is included.

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### Follow-on-Courses:

- ITIL4DPI, ITIL® 4 Strategist: Direct, Plan, Improve + examen
  - ITIL4DSV, ITIL® 4 Specialist: Drive Stakeholder Value + examen
  - ITIL4HVIT, ITIL® 4 Specialist: High Velocity IT + examen
  - ITIL4CDS, ITIL® 4 Specialist: Create, Deliver, Support + examen
  - ITIL4DPI - ITIL® 4 Strategist: Direct, Plan, Improve - Including Exam
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### Content:

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|-------------------------------|--------------------------------|-----------------------------------|
| ■ Guiding principles and DITS | ■ DITS in disrupted industries | ■ Defining a Digital Strategy     |
| ■ Why Digital Transformation  | ■ Strategic approaches         | ■ Implementing a Digital Strategy |
| ■ Key Concepts                | ■ Risks                        |                                   |
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### Further Information:

For More information, or to book your course, please call us on Head Office 01189 123456 / Northern Office 0113 242 5931

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